

#NAMIcon16

Information, Support & Education Institute



Agenda

- Welcome – What is ISE?
- Information & Engagement Services
- Knowledge Integration
- Medical Director
- National Education Programs
- Question & Answer
- 2016 Hall of Fame Inductees
- Inspiration Award Recipient



Who is ISE?



**Chief Operating
Officer**
Cheri Villa

**Director, Information
& Engagement
Services**
Dawn Brown



Medical Director
Ken Duckworth



**Director,
Knowledge
Integration**
Teri Brister



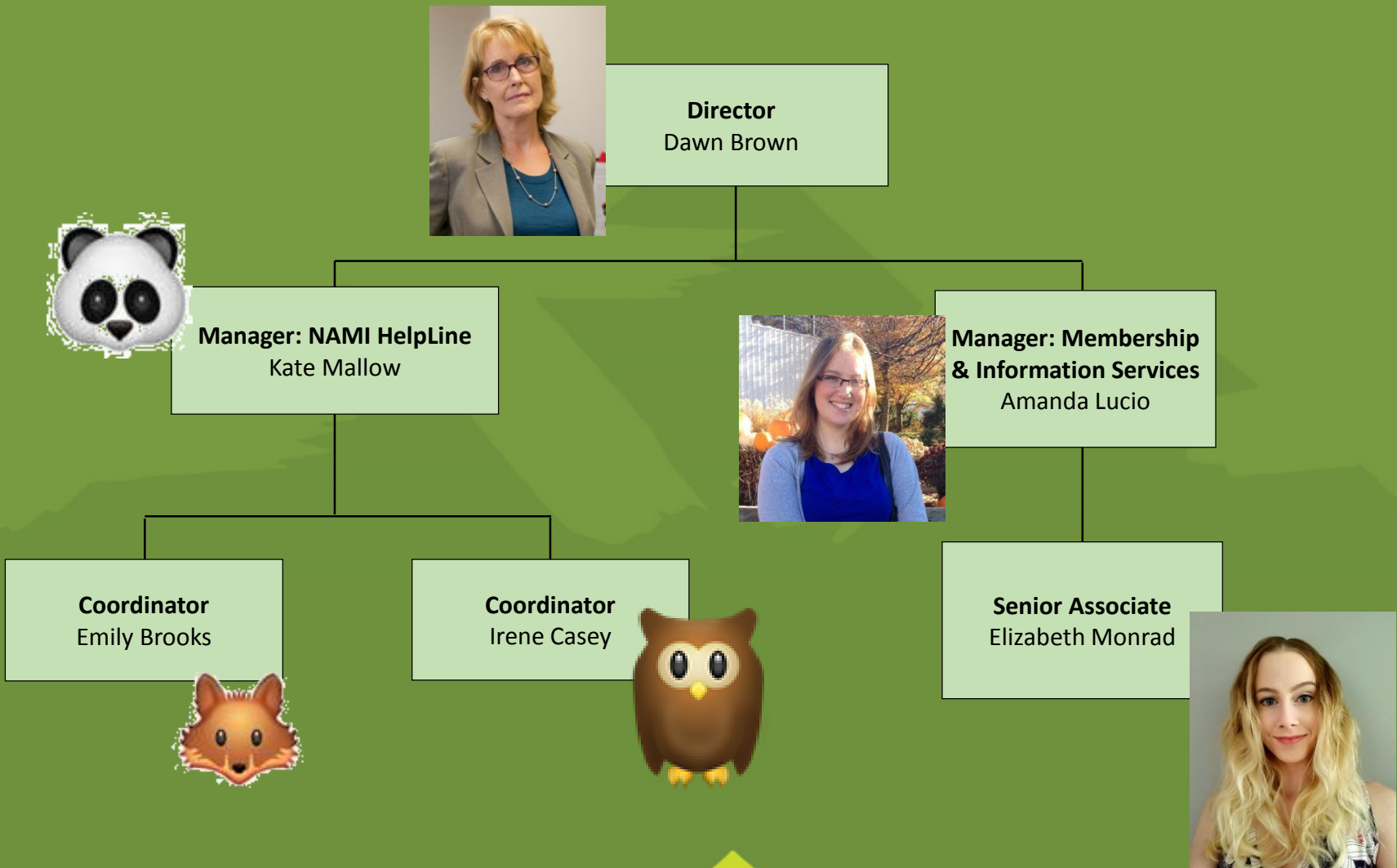
**Director, National
Education Programs**
Karen Gerndt



National Education Programs



Information & Engagement Services



New Technology



Information & Engagement Services

Dawn Brown

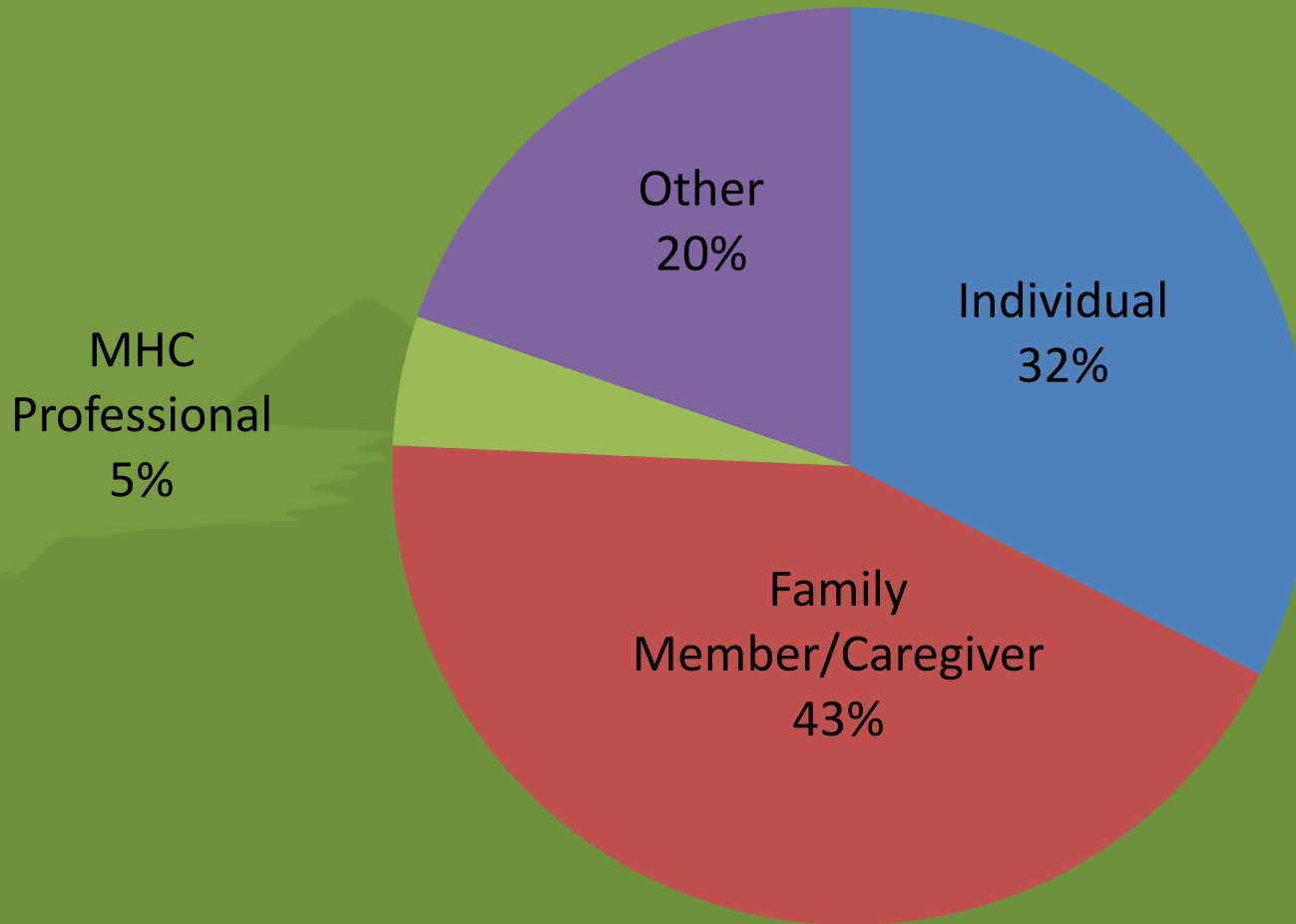




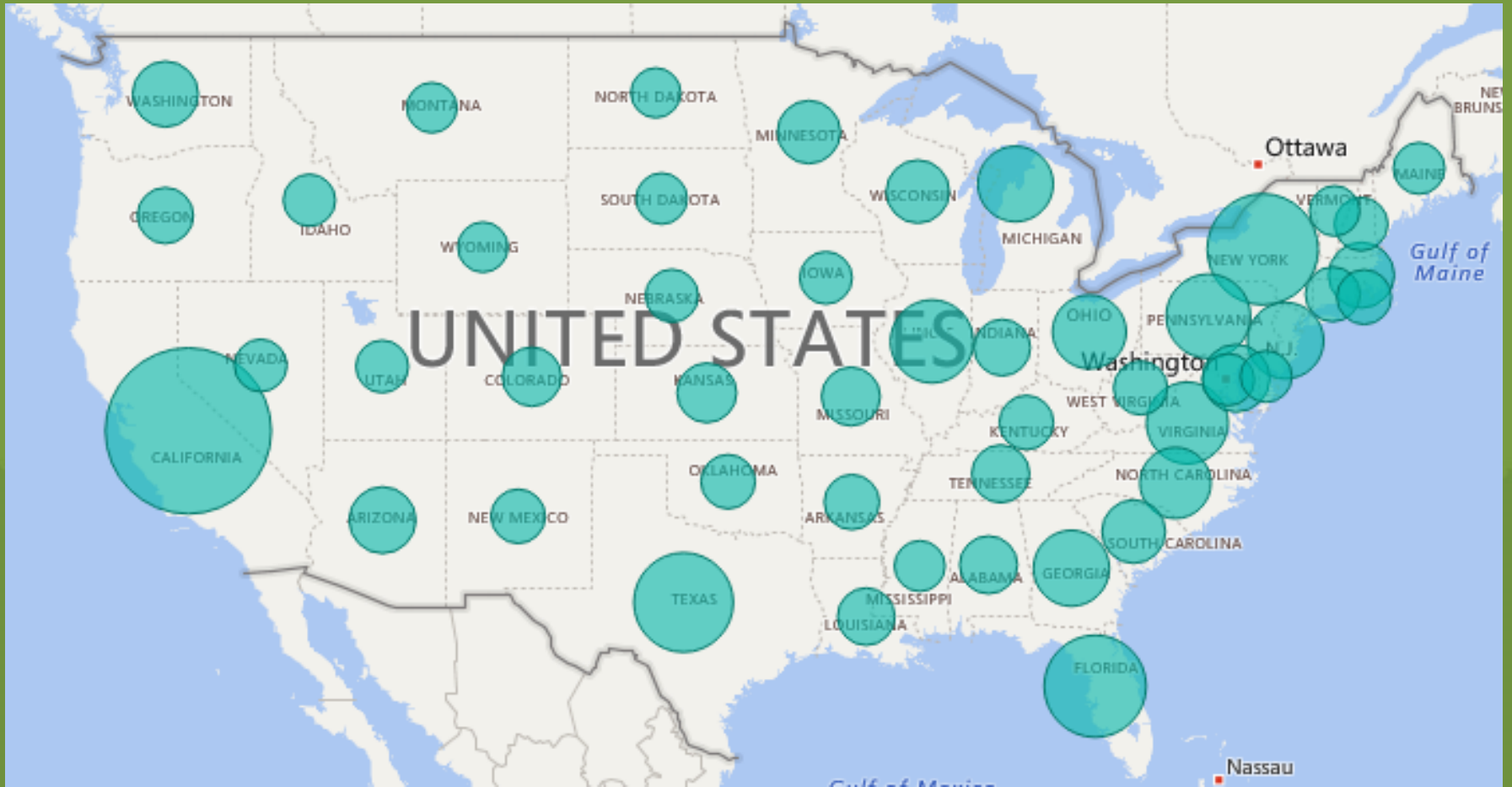
NAMI Information and Engagement Services



NAMI HelpLine Serves



Origin of Calls



NAMI HelpLine

- NAMI's Open Door
 - Over 50,000 contacts per year
 - Calls
 - Social media
 - Facebook
 - Tumblr – #OK2Talk
 - NAMI Air
 - Online Discussion Groups
 - Email
 - Postal

Over 80% first time NAMI contact
Over 65% referred to their local NAMI



NAMI and Crisis Text Line Partnership



NAMI Membership



The image shows a vertical recruitment card for NAMI membership. At the top is the NAMI logo, which consists of a circular icon with a stylized mountain range and the text 'NAMI' next to it. Below the logo are two small photographs: one showing two people smiling and another showing a group of people at a community event. A blue banner with white text reads 'Join. Connect. Inspire.' Below this are three more small photographs of diverse individuals. The bottom section of the card has a dark blue background with white text that reads: 'Join NAMI in Building a Movement' followed by a smaller line of text: 'Connect with thousands of Americans dedicated to improving the lives of people affected by mental health conditions.'

Why? Because we believe that recovery is possible, lives can be restored and families made whole again. Together we can make it happen. Can we count on you to join us?



NAMI Membership

Membership 3-in-1

NAMI

NAMI State Organization

NAMI Affiliate

\$35 individual

\$3 open door

Become a member

Join Online:

www.nami.org/Get-Involved/Join

OR

Contact Your NAMI Affiliate: www.nami.org/Local



Knowledge Integration

Teri Brister



Current Projects in the Works

- OK2Talk research project
- Crisis Text Line key word designation
- Building relationships with outside partners
 - American Hospital Association
 - National Council for Behavioral Health (MHFA)
 - Coalition on Psychiatric Emergencies



Medical Director

Ken Duckworth



NAMI *Ask the Doctor* Webinar Series

A continuation of the *Ask the Doctor* monthly calls

- Held quarterly beginning in August 2016
- Hosted by Dr. Ken Duckworth
- Held using Adobe Connect
 - participants listen to the speakers using their phone
 - watch a slide presentation or video on their computer
 - ask questions over the phone or by typing the question
- Recorded and posted on nami.org to be accessed later



National Education Programs

Karen Gerndt



EDUCATION

- NAMI Basics
- NAMI Family-to-Family
- NAMI Homefront
- NAMI Peer-to-Peer
- NAMI Provider Education

COMMUNITY AWARENESS PRESENTATIONS

- NAMI Ending the Silence
- NAMI In Our Own Voice
- NAMI Parents & Teachers as Allies

SUPPORT

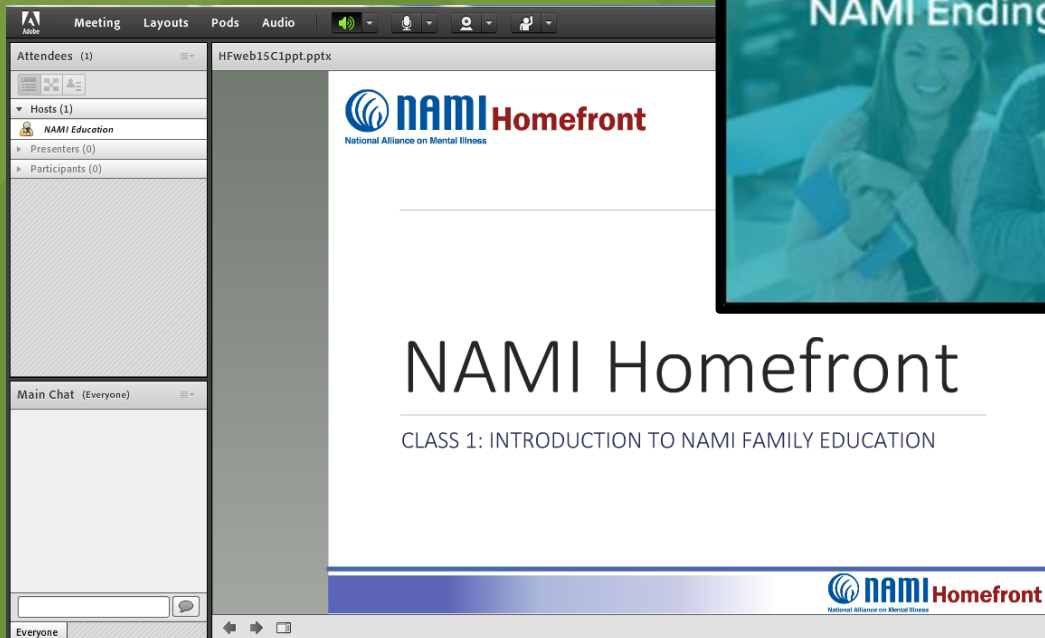
- NAMI Connection Recovery Support Group
- NAMI Family Support Group



Video Testimonials



Online Training & Courses



The screenshot shows a Zoom meeting interface. The top bar includes 'Meeting', 'Layouts', 'Pods', and 'Audio'. The left sidebar shows 'Attendees (1)', 'Hosts (1)' with 'NAMI Education', 'Presenters (0)', and 'Participants (0)'. The main window displays a presentation slide titled 'NAMI Homefront' with the subtitle 'CLASS 1: INTRODUCTION TO NAMI FAMILY EDUCATION'. The slide features the NAMI Homefront logo and a blue footer with the NAMI Homefront logo and tagline 'National Alliance on Mental Illness'.



This slide is part of the 'ETS Presenter Training' series. It features the NAMI logo and tagline 'National Alliance on Mental Illness' at the top left, and the slogan 'Education. Support. Advocacy. Awareness.' at the top right. The main text reads 'ETS Presenter Training' and 'Module 1: NAMI Ending the Silence Overview'. The background shows a group of diverse young people smiling. A white 'BEGIN' button is located in the bottom right corner.



Answers to Your Questions



2016 Education Hall of Fame Inductees



Silver Honorees



Silver Teachers & Mentors

Teachers or mentors who have taught 10 + classes



Almarie Tulloch (NY)
Anthony Alvarez (NY)
Elva Guerrara (NY)
Geraldine Burton (NY)
Laura Gambelin (CA)
Mary Ann Ceron (NY)
Maureen Jackson (NY)
Pamela Solomon (NY)
Pauline Casper (CA)



Alfonso Felipe Hinojosa Arroyo (Mexico)
Erika Lorena Guzmán Cortés (Mexico)
María Martha Alvarez Canizales (Mexico)



Anthony Bachman (PA)
Aurora Neuenheim (CA)
Barbara Besand (OR)
Beth Campbell (CA)
Carla Bresnahan (FL)
Cathy Martineau (WA)
Daniel Wu (CA)
Diane Cyr (NH)
Donna Dewey (WA)
Ed Neuenheim (CA)
Elba Stewart (IL)
Ella Tate (FL)
Emma Glenn (TX)
Farrell Adrian (WA)
Gini Mitchem (CA)
Gwen Preheim-Bartel (IN)



Arturo Meza García (Mexico)
Aurora Martínez Silva (Mexico)
Dolores Vicotria (Mexico)
Dulce María Compañ Martínez (Mexico)
Lilia Laguna Garza (Mexico)
Ma. De Lourdes Flores (Mexico)
Maite Vázquez Lorenzo (Mexico)
Maribel Vázquez Lorenzo (Mexico)
Moises Moreno Ramirez (Mexico)
Raul Gerardo Villalobos Muro (Mexico)
Sukie Saenz (TX)

Denver. July 6-9, 2016

Silver Teachers & Mentors

Teachers or mentors who have taught 10 + classes



James Williams (IN)
Jennifer Bolstein (CA)
Jennifer Piasecki (IL)
Jo Ann Brown (NY)
John Mitchem (CA)
Jon Barber (DE)
Judith Sirota (CO)
Julie Stafford (TX)
Kathleen Campbell (PA)
Kathy Bayes (IN)
Kathy Forward (CA)
Leslie Kent (CO)
Lily Henning (CA)
Margene Chmyz (CA)
Marianne Lucas (IL)
Marilyn Roberts (WA)

Marilyn Siebold (DE)
Mary Ann Ogilvie (IL)
Mike Henning (CA)
Mike Williams (WI)
Monica Nay (CA)
Nancy Coleman (CO)
Norma Smith (NH)
Pam Burns (NH)
Patricia Pierce (FL)
Patricia Whitney (NH)
Phillip Doppelt (CA)
Rose Swanson (IL)
Sandy Richmond (CO)
Scott Smith (NH)
Sharon Williams (WI)



Cliff Craig (CA)
Debbie Hay (PA)
Elizabeth Kirk (PA)
Jay Clip (PA)
Rose Hamann (IL)
Walter Wright (PA)



Ann Rice (CA)
Cheryl Aronowitz (CA)
Gini Mitchem (CA)
Hope Holland (CA)
Jodie Terhune (NY)
Kathy Forward (CA)
Lilian Marcus (CA)
Monica Nay (CA)
Phil Doppelt (CA)
Robin Stepto (CA)



Silver Presenters

Presenters who have presented 30+ presentations (ETS, IOOV)

Presenters who have presented 10+ in-service programs (PTA)



Aaron Sheley (CO)
Alexis Hill (NY)
Carly LeTourneau (IL)
Christina Bauso (NY)
Christopher Sandy (PA)
Emily Breitweiser (FL)
Eva Hale Leighton (NY)
Jaime Hartpence (TX)
Jennifer Daniels (CO)
Karen Ranus (TX)
Kristina Mossgraber (NY)
Laurie Pepe (PA)
Mike Smith (WI)
Sharon McCarthy (NY)
Sky Jordan (FL)

Allison Greenstein (CO)
Barbara Thompson (CA)
Bruce Lee Purcell (AZ)
C'eleste Avery (SC)
Darius Perry (IL)
Dr. Richard A. Martin, Jr. (WA)
Gayla Hibbert (CA)
Hope Holland (CA)
James Trojan (PA)
Jan Martin (CA)
Jim Buchanan (IN)
Kat Atwell (CO)
Kevin Kilty (IN)
Kristina Mossgraber (NY)
Kyle Lloyd (IN)
Lawrence Rush (WA)
Mackenzie Carey (CO)
Melissa Petrovic (CO)
Montie Barkley (SD)
Richard Beeman (AZ)
Sara Swanson (CA)
Sheryl Williams (PA)
Tedd Curry (SD)



Emily Wilcox (TX)
Jo Ann Brown (NY)
Jodie Terhune (NY)
Karen Ranus (TX)
Pat Shaw (NY)



Silver Facilitators

Facilitators who have led a group for 2+ years



Alan Offenbergl (IL)
Anita Abraham (WI)
Bryan Lease (PA)
Carmen Palacios (FL)
Carolyn Brenneman (PA)
Carolyn Stephenson (PA)
Carry Hacker (WA)
Cathie Laska (IN)
Chaundra Rush (CO)
Chelsea Rzepkowski (SC)
Chris Ewald (CO)
Courtney Maupin (CO)
Dan Schramm (WI)
David Combs (WA)
David Spangberg (MN)
Donna Gause (PA)
Ed Sutz (IL)
Eliza Park (TX)
Eric Shern (PA)
Guy Twombly (ME)
Helena Doering (AL)

Holly Phillips (PA)
James Hamilton (AL)
Jason Hopcus (CO)
Jean Cavanaugh
Jennifer Storch (NY)
Jerry Juran (MN)
Jessica Montgomery (IN)
Joseph Stevens (WA)
Katie Jo Carter (SC)
Kellee O'Brien (CO)
Kevin Douglas (SC)
Kyle Lloyd (IN)
LaDonna Barnwell (WA)
Larry White (FL)
Laurie Shay (SC)
Leslie Manning (CO)
Linda Sherry (WA)
Madeline Svirskas (PA)
Mark Hilton (PA)
Martha Cruickshank
Matt Zbik (PA)

Michelle Frizzell-Thompson (CO)
Mick Bulakowski (IL)
Nick Snead (AL)
Paul Theis (AL)
Rachel Lubke (TX)
Randall Peters (SC)
Rhonda Amstutz (TX)
Richard Povinelli (WI)
Sherry Belfield (CO)
Shirley Drake (WI)
Suzanne Theis (AL)
Tom Keller (MN)
Tyler Kramer (AL)
Tyler Shull (CO)
William Ruff (AL)

Silver Facilitators



Facilitators who have led a group for 2+ years

Amy Carrier (TX)	Edna Silva (CA)	Kyle Lloyd (IN)	Penny Kavanaugh (TX)
Barbara Martinez (WI)	Emily Wilcox (TX)	Laura McCann (WI)	Rebecca White (CO)
Barrie Campbell (NY)	Ethel Garrett (CO)	Linda Derby (LA)	Ronn Larpenteur (WA)
Becky Field (CO)	Eva Hale Leighton (NY)	Linda Porter (CO)	Rose LaPresto (CA)
Beth Dougherty (CO)	Evelyn Bowen-Crawford (WA)	Lisa Anderson (IN)	Ruth Thomas (MN)
Bette Large (CO)	Gayle Robinson (MN)	Lisa Dutkiewicz (CO)	Shirley Rowland (TX)
Beverly Riggins (PA)	Jane Dworkin (NM)	Lori Jarvis-Steinwert (CO)	Susan Kraus (IN)
Carol Roberts (CO)	Janet Strouss (CO)	Lydie Teeuwen (CO)	Susan McDougall (MA)
Cathy Keever (CO)	Jean Anderson (IL)	Lyn Stoltenow (MN)	Talia D'Abramo (TX)
Charlene Gaffney (TX)	Jean-Ann Lauritsen (ME)	Maria Elena Garcia (CA)	Tim Field (CO)
Cheryl Barrar (CA)	Jeanne Boucher (IL)	Marilyn Robertson (CO)	Tom Lacey (AZ)
Cheryl Dalton (IN)	Jennifer Bucy (TX)	Marty Makielski (IL)	Tracy Sherva (IL)
Christina Judge (TX)	Jennifer LaForgia (MN)	Maureen Gottino (CO)	Wayne Barnard (CO)
Chuck Kernler (MN)	Jill Giffin (IN)	Michael DuBose (ME)	Wayne Keever (CO)
Cindy Richards (CO)	Jo Ann Brown (NY)	Michael Steinwert (CO)	Wendy Abramson (FL)
Claire Cooper (MA)	Joanne Huhn (DE)	Mike Stringer (MN)	Wendy Anderson (WA)
Dan Parnell (MN)	Joanne Morrissey (CA)	Moises Moreno Ramirez (Mexico)	William Vallance (ME)
Danielle Dennis (PA)	John Kelly (PA)	Monica M. Lynch (MA)	Yvonne Broach (TX)
David Tavin (TX)	Joyce Cejka (MA)	Nicole Kurtzbein (MN)	
Deborah Shulruf (IL)	Judy Johnson (MN)	Norma Mora (MA)	
Denise Lund-Smith (MN)	Juliann Salisbury (WA)	Pam Bunce (CA)	
Diane Cyr (NH)	Karen McNamara-Bolz (NY)	Pat Lacey (AZ)	
Diane Gerlach (MN)	Karen Smith (AZ)	Patti Messmer (WA)	
Donna Griffin (IN)	Kathy Barnum (IN)	Paulette Eck (WI)	
Doreen Roberts (MN)	Kathy Chamberlain (IL)	Peggy McSorley (OR)	
Ed Morrissey (CA)			

Silver Trainers

Trainers who have conducted 10+ trainings per program



Linda Smith (TX)



Pamela Solomon (NY)



Mary Herschberger (IN)



Linnea Baker (OR)

Gold Honorees



Gold Teachers & Mentors

Teachers or mentors who have taught 20+ classes.



Deniece Chi (NY)
Karen Alvarez (NY)



Claire Perlman (NY)
Fran Kirks (CO)
Gloria Strother (FL)
Janet Hodges (MA)
Mark Halebsky (CO)
Maryrose Peters (IL)
Sandra K. Stamates (NV)
Sandy Mays (WA)



Cheryl Aronowitz (CA)
Jonna Terhune (NY)
Joseph Aiken (NY)
Loekie Windig (NY)
Lori Jo Baach (FL)
Peter Davey (FL)



Diana Guido (CA)
Greg Osborn (CA)



Gold Presenters

Presenters who have presented 60+ presentations.



Holly Eustice (IN)



Andres Flores (CA)	Jason Hopcus (CO)
Arnold Davis (IL)	Jeff Zinn (CO)
Arthur Jackson (AZ)	Linda Logan (IL)
Barbara Lee Varney (AZ)	Lois Knoke (SD)
Brian Rootberg (IL)	Loran Harris (SD)
Bruce Powers (WI)	Nate Cannon (MN)
Charles Taylor (SD)	Penny Hall (SD)
Cheryl Aronowitz (CA)	Ray Lay (IN)
Chris Casey (WI)	Rebecca Duke (AZ)
Dawn Davis (IN)	Robin Stepto (CA)
Donna Chaney (CO)	RoseAnn Peterson Olson (SD)
Gina Boyer (AZ)	Sheila Benintendi (CO)
Gretchen Hawkins (WA)	Stephen Murphy (WA)
Henry Konopka (CA)	Steve Colton (IL)
Holly Eustice (IN)	Timothy Flaskamp (SD)
Jami Lifka (WA)	



Gold Facilitators

Facilitators who have led a group for 5+ years.



Anne Odgers (CA)	Jay Borgman (CO)
Arnold Davis (IL)	Jeanie MacDonald (WA)
Belinda Criddell (DE)	Joe Petrovich (CO)
Bill Perun (NY)	Kip Lauritzen (TX)
Caren Noonan (PA)	Leah Thedford (TX)
Carol Villa (CO)	Leslie Nemeth (IN)
Connie Boor Woolcock (CA)	Linda Logan (IL)
David Hamilton (PA)	Linda Nesbeth (CO)
David Miller (IL)	Linda Smith (TX)
Donna Giordano (PA)	Lisa Moore (WA)
Donna Wattenbarger (IL)	Loran Harris (SD)
Donna Zmijewski (PA)	Maureen Edstrom (MN)
Dori Monnett (FL)	Nancy Sweiger (MN)
Eunice Eckberg (NY)	Nicolas Ramke (CO)
Eva Mc Crossin (WI)	Penny Hall (SD)
Jack Goldstein (NY)	Rose Alberghini (PA)
Jackie McKay (WI)	Stanley Towers, Jr. (DE)
Janice Magill (IN)	



Gold Facilitators

Facilitators who have led a group for 5+ years.



Andrea Raphael-Paskey (NY)	Emma Glenn (TX)	Maria Guadalupe Mejia (Mexico)	Sharon Stout (NH)
Audra Anderson (NH)	Esther Fidler (TX)	Martha Meyer (TX)	Sharon Vodraska (IN)
Audrey Sakamoto (CA)	Frank Shipp (TX)	Marti Wall (WA)	Shiori Sakamoto (CA)
Barbara Publicover (NH)	Ivy Alberts (OH)	Mary Ann Hutchison (IL)	Simon Shute (DE)
Betty Krug (DE)	Ivy Pompei (MA)	Mary Evans (NY)	Spiller Milton (LA)
Betty MacIntyre (MA)	Jackie Ellis (NH)	Mary Herschberger (IN)	Star Roberts (IL)
Bob Longgrear (CO)	Janet Hodges (MA)	Mike Kempf (IN)	Sue Brunhammer (DE)
Bonnie Lutzi (MN)	Jennifer Gorzo (PA)	Norma Smith (NH)	Susan Blum (PA)
Bonnie McGee (IL)	Jill Shute (DE)	Normand Houle (NH)	Susan Clandon (MN)
Brooks South (NH)	Jim Vodraska (IN)	Pam Burns (NH)	Susan Kirkpatrick (PA)
Carlos Javier Chavez (Mexico)	Joan Abrams (TX)	Pamela Andrews (MA)	Suzanne Thing (NY)
Carol Lemelin (NH)	Joan Elizabeth (ME)	Patricia Rudloff (IL)	Virginia Peterson (WA)
Dale Fidler (TX)	Joy Bergmann (TX)	Patricia Whitney (NH)	William Kirk (PA)
Debra Moritz (PA)	Judy Watt (NY)	Patricia Williams (PA)	Yvette Partipilo (IL)
Diane Cyr (NH)	Kathleen Mickel (IN)	Rochelle Aidenbaum (PA)	
Dinah Aldrich (WA)	Kathy Gorg (TX)	Rosalie Wolfe (CO)	
Donna Stamper (NH)	Kathy Schacht (IL)	Rose Alberghini (PA)	
Donna Yancey (IN)	Laura Jesseph (IN)	Sandy Klungness (WA)	
Doris Bange (PA)	Linda Murphy (FL)	Scott Smith (NH)	
Elaine South (NH)	Lynda McCumber		
Ellen Dionisio (PA)	Lynne Plewes (PA)		



Gold Trainers

Trainers who have conducted 20+ trainings per program.



Eva McCrossin (WI)
Jackie McKay (WI)



Joy Bergmann (TX)



Christopher Sandy (PA)



Patricia Kohut (OH)



Cheri Bishop (CO)
Margie Walsh (CO)



Inspiration Award



The NAMI Inspiration Award

In recognition of inspirational and exceptional efforts
to further NAMI's mission

- 2011 – Joyce Burland
- 2012 – Norma Bangs, TX
- 2013 – Deanna Ross, CA
- 2014 – Ellie Hoptman Moran – VA
- 2015 – Cheryl DeHaven – VA



The Inspiration for this Award

- Joined NAMI Vermont as a board member, 1989
- Wrote *The Journey of Hope*, 1990-1991
- Served as NAMI Vermont President, 1992-1996
- Served as president of the NAMI State Presidents Council, 1993-1994
- Revised *Journey of Hope* as the *NAMI Family-to-Family Education Course*, 1994
- Wrote and launched the *NAMI Provider Education Course*, 1995
- Hired by NAMI to create and lead the **NAMI Education, Training & Peer Support Center**, 1999
- Designed the model and wrote the *NAMI Family Support Group* manual, 2000
- Collaborated with Lisa Dixon, M.D. on a 10-year research project to establish an Evidence Base designation for *NAMI Family-to-Family*, 2001-2011
- Supervised the development and launch of *NAMI Peer-to-Peer*, 2005
- Wrote and launched *NAMI Parents & Teachers as Allies*, 2006
- Collaborated on the development and launch of *NAMI Basics*, 2007
- Revised the *NAMI Family Support Group* manual for application to individuals and supervised the 3-year launch of *NAMI Connection Recovery Support Group*, 2007
- Received the NAMI Distinguished Service Award and the NAMI Inspiration Award, 2011



What was your vision for NAMI
Family-to-Family?



National Alliance on Mental Illness

*“NAMI programs
change lives,
while we wait
on the world to change.”*

Dr. Joyce Burland, 2016



The 2016
Joyce Burland Inspiration Award
is presented to

Angelina Hudson-Brown

NAMI Greater Houston, TX



My Inspiration

Then



Feb 2000



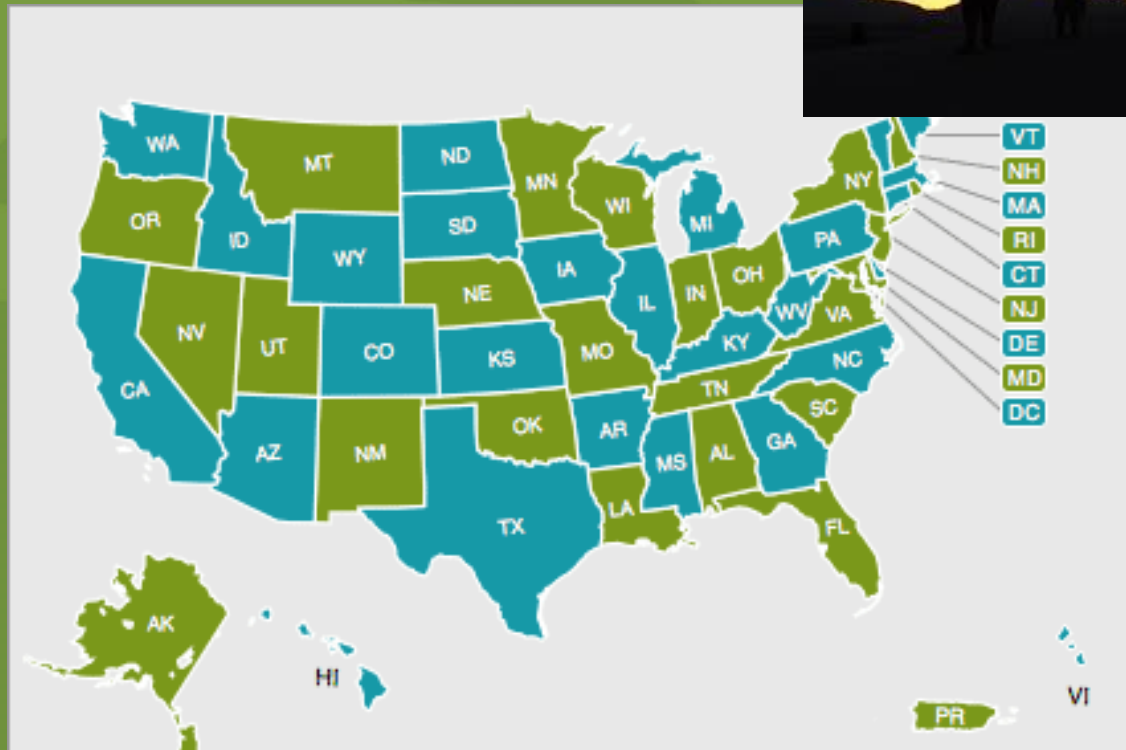
My Inspiration

Now



Your Inspiration!

NAMI Affiliates in the U.S.



Questions for Angelina



Thanks for Coming

