#NAMICon16

Information, Support & Education Institute

NAMI National Convention
Denver. July 6-9, 2016
Agenda

• Welcome – What is ISE?
• Information & Engagement Services
• Knowledge Integration
• Medical Director
• National Education Programs
• Question & Answer
• 2016 Hall of Fame Inductees
• Inspiration Award Recipient
Who is ISE?

Chief Operating Officer
Cheri Villa

Director, Information & Engagement Services
Dawn Brown

Medical Director
Ken Duckworth

Director, Knowledge Integration
Teri Brister

Director, National Education Programs
Karen Gerndt
New Technology
NAMI Information and Engagement Services
NAMI HelpLine Serves

- Individual: 32%
- Family Member/Caregiver: 43%
- Other: 20%
- MHC Professional: 5%
Origin of Calls
NAMI HelpLine

• NAMI’s Open Door
  • Over 50,000 contacts per year
    • Calls
    • Social media
      • Facebook
      • Tumblr – #OK2Talk
    • NAMI Air
    • Online Discussion Groups
  • Email
  • Postal

Over 80% first time NAMI contact
Over 65% referred to their local NAMI
NAMI and Crisis Text Line Partnership
NAMI Membership

Why? Because we believe that recovery is possible, lives can be restored and families made whole again. Together we can make it happen. Can we count on you to join us?
NAMI Membership

Membership 3-in-1
NAMI
NAMI State Organization
NAMI Affiliate

$35 individual
$3 open door

Become a member
Join Online:
www.nami.org/Get-Involved/Join
OR
Contact Your NAMI Affiliate: www.nami.org/Local
Knowledge Integration

Teri Brister
Current Projects in the Works

- OK2Talk research project
- Crisis Text Line key word designation
- Building relationships with outside partners
  - American Hospital Association
  - National Council for Behavioral Health (MHFA)
  - Coalition on Psychiatric Emergencies
Medical Director

Ken Duckworth
NAMI Ask the Doctor Webinar Series

A continuation of the Ask the Doctor monthly calls

• Held quarterly beginning in August 2016
• Hosted by Dr. Ken Duckworth
• Held using Adobe Connect
  • participants listen to the speakers using their phone
  • watch a slide presentation or video on their computer
  • ask questions over the phone or by typing the question
• Recorded and posted on nami.org to be accessed later
EDUCATION
• NAMI Basics
• NAMI Family-to-Family
• NAMI Homefront
• NAMI Peer-to-Peer
• NAMI Provider Education

COMMUNITY AWARENESS PRESENTATIONS
• NAMI Ending the Silence
• NAMI In Our Own Voice
• NAMI Parents & Teachers as Allies

SUPPORT
• NAMI Connection Recovery Support Group
• NAMI Family Support Group
Video Testimonials
Online Training & Courses
Answers to Your Questions
2016 Education Hall of Fame Inductees
Silver Honorees
Silver Teachers & Mentors

Teachers or mentors who have taught 10 + classes

**NAMI Basics**

Almarie Tulloch (NY)
Anthony Alvarez (NY)
Elva Guerrera (NY)
Geraldine Burton (NY)
Laura Gambelin (CA)
Mary Ann Ceron (NY)
Maureen Jackson (NY)
Pamela Solomon (NY)
Pauline Casper (CA)

**De Persona a Persona**

Alfonso Felipe Hinojosa Arroyo (Mexico)
Erika Lorena Guzmán Cortés (Mexico)
María Martha Alvarez Canizales (Mexico)

**NAMI Family-to-Family**

Anthony Bachman (PA)
Aurora Neuvenheim (CA)
Barbara Besand (OR)
Beth Campbell (CA)
Carla Bresnahan (FL)
Cathy Martineau (WA)
Daniel Wu (CA)
Diane Cyr (NH)
Donna Dewey (WA)
Ed Neuvenheim (CA)
Elba Stewart (IL)
Ella Tate (FL)
Emma Glenn (TX)
Farrell Adrian (WA)
Gini Mitchem (CA)
Gwen Preheim-Bartel (IN)

Denver. July 6-9, 2016
Silver **Teachers & Mentors**

Teachers or mentors who have taught 10 + classes

### Family-to-Family

James Williams (IN)  
Jennifer Bolstein (CA)  
Jennifer Piasecki (IL)  
Jo Ann Brown (NY)  
John Mitchem (CA)  
Jon Barber (DE)  
Judith Sirota (CO)  
Julie Stafford (TX)  
Kathleen Campbell (PA)  
Kathy Bayes (IN)  
Kathy Forward (CA)  
Leslie Kent (CO)  
Lily Henning (CA)  
Margene Chmyz (CA)  
Marianne Lucas (IL)  
Marilyn Roberts (WA)  
Marilyn Siebold (DE)  
Mary Ann Ogilvie (IL)  
Mike Henning (CA)  
Mike Williams (WI)  
Monica Nay (CA)  
Nancy Coleman (CO)  
Norma Smith (NH)  
Pam Burns (NH)  
Patricia Pierce (FL)  
Patricia Whitney (NH)  
Phillip Doppelt (CA)  
Rose Swanson (IL)  
Sandy Richmond (CO)  
Scott Smith (NH)  
Sharon Williams (WI)

### Peer-to-Peer

Cliff Craig (CA)  
Debbie Hay (PA)  
Elizabeth Kirk (PA)  
Jay Clip (PA)  
Rose Hamann (IL)  
Walter Wright (PA)

### Provider Education

Ann Rice (CA)  
Cheryl Aronowitz (CA)  
Gini Mitchem (CA)  
Hope Holland (CA)  
Jodie Terhune (NY)  
Kathy Forward (CA)  
Lilian Marcus (CA)  
Monica Nay (CA)  
Phil Doppelt (CA)  
Robin Stepto (CA)
Silver Presenters

Presenters who have presented 30+ presentations (ETS, IIOV)
Presenters who have presented 10+ in-service programs (PTA)

Aaron Sheley (CO)
Alexis Hill (NY)
Carly LeTourneau (IL)
Christina Bauso (NY)
Christopher Sandy (PA)
Emily Breitweiser (FL)
Eva Hale Leighton (NY)
Jaime Hartpence (TX)
Jennifer Daniels (CO)
Karen Ranus (TX)
Kristina Mossgraber (NY)
Laurie Pepe (PA)
Mike Smith (WI)
Sharon McCarthy (NY)
Sky Jordan (FL)

Allison Greenstein (CO)
Barbara Thompson (CA)
Bruce Lee Purcell (AZ)
C'eleste Avery (SC)
Darius Perry (IL)
Dr. Richard A. Martin, Jr. (WA)
Gayla Hibbert (CA)
Hope Holland (CA)
James Trojan (PA)
Jan Martin (CA)
Jim Buchanan (IN)
Kat Atwell (CO)

Kevin Kilty (IN)
Kristina Mossgraber (NY)
Kyle Lloyd (IN)
Lawrence Rush (WA)
Mackenzie Carey (CO)
Melissa Petrovic (CO)
Montie Barkley (SD)
Richard Beeman (AZ)
Sara Swanson (CA)
Sheryl Williams (PA)
Tedd Curry (SD)

Emily Wilcox (TX)
Jo Ann Brown (NY)
Jodie Terhune (NY)
Karen Ranus (TX)
Pat Shaw (NY)
Silver Facilitators
Facilitators who have led a group for 2+ years

Alan Offenberg (IL)
Anita Abraham (WI)
Bryan Lease (PA)
Carmen Palacios (FL)
Carolyn Brenneman (PA)
Carolyn Stephenson (PA)
Carry Hacker (WA)
Cathie Laska (IN)
Chaundra Rush (CO)
Chelsea Rzepkowski (SC)
Chris Ewald (CO)
Courtney Maupin (CO)
Dan Schramm (WI)
David Combs (WA)
David Spangberg (MN)
Donna Gause (PA)
Ed Sutz (IL)
Eliza Park (TX)
Eric Shern (PA)
Guy Twombly (ME)
Helena Doering (AL)
Holly Phillips (PA)
James Hamilton (AL)
Jason Hopcus (CO)
Jean Cavanaugh
Jennifer Storch (NY)
Jerry Juran (MN)
Jessica Montgomery (IN)
Joseph Stevens (WA)
Katie Jo Carter (SC)
Kellee O'Brien (CO)
Kevin Douglas (SC)
Kyle Lloyd (IN)
LaDonna Barnwell (WA)
Larry White (FL)
Laurie Shay (SC)
Leslie Manning (CO)
Linda Sherry (WA)
Madeline Svirskas (PA)
Mark Hilton (PA)
Martha Cruickshank
Matt Zbik (PA)
Michelle Frizzell-Thompson (CO)
Mick Bulakowski (IL)
Nick Snead (AL)
Paul Theis (AL)
Rachel Lubke (TX)
Randall Peters (SC)
Rhonda Amstutz (TX)
Richard Povinelli (WI)
Sherry Belfield (CO)
Shirley Drake (WI)
Suzanne Theis (AL)
Tom Keller (MN)
Tyler Kramer (AL)
Tyler Shull (CO)
William Ruff (AL)
Silver Facilitators

Facilitators who have led a group for 2+ years

Amy Carrier (TX)  Barbara Martinez (WI)
Barrie Campbell (NY)  Becky Field (CO)
Beth Dougherty (CO)  Bette Large (CO)
Beverly Riggins (PA)  Carol Roberts (CO)
Cathy Keever (CO)  Charlene Gaffney (TX)
Cheryl Barrar (CA)  Cheryl Dalton (IN)
Christina Judge (TX)  Chuck Kernler (MN)
Cindy Richards (CO)  Claire Cooper (MA)
Dan Parnell (MN)  Danielle Dennis (PA)
David Tavin (TX)  Deborah Shulruf (IL)
Denise Lund-Smith (MN)  Diane Cyr (NH)
Diane Gerlach (MN)  Donna Griffin (IN)
Doreen Roberts (MN)  Ed Morrissey (CA)

Edna Silva (CA)  Emily Wilcox (TX)
Ethel Garrett (CO)  Eva Hale Leighton (NY)
Evelyn Bowen-Crawford (WA)  Gayle Robinson (MN)
Jane Dworkin (NM)  Janet Strouss (CO)
Jean Anderson (IL)  Jean-Ann Lauritsen (ME)
Jeanne Boucher (IL)  Jennifer Bucy (TX)
Jennifer LaForgia (MN)  Jill Giffin (IN)
Jo Ann Brown (NY)  Joanne Huhn (DE)
Joanne Morrissey (CA)  John Kelly (PA)
Joyce Cejka (MA)  Judy Johnson (MN)
Julian Salisbury (WA)  Karen McNamara-Bolz (NY)
Karen Smith (AZ)  Kathy Barnum (IN)
Kathy Chamberlain (IL)  Kyle Lloyd (IN)
Laura McCann (WI)  Linda Derby (LA)
Linda Porter (CO)  Lisa Anderson (IN)
Lisa Dutkiewicz (CO)  Lori Jarvis-Steinwert (CO)
Lydie Teeuwen (CO)  Lyn Stoltenow (MN)
Maria Elena Garcia (CA)  Marilyn Robertson (CO)
Marty Makielski (IL)  Maureen Gottino (CO)
Michael DuBose (ME)  Michael Steinwert (CO)
Mike Stringer (MN)  Moises Moreno Ramirez (Mexico)
Monica M. Lynch (MA)  Nicole Kurtzbein (MN)
Norma Mora (MA)  Pam Bunce (CA)
Pat Lacey (AZ)  Patti Messmer (WA)
Paulette Eck (WI)  Peggy McSorley (OR)

Penny Kavanaugh (TX)  Rebecca White (CO)
Ronn Larpenteur (WA)  Rose LaPresto (CA)
Ruth Thomas (MN)  Shirley Rowland (TX)
Susan Kraus (IN)  Susan McDougall (MA)
Talia D'Abramo (TX)  Tim Field (CO)
Tom Lacey (AZ)  Tracy Sherva (IL)
Wayne Barnard (CO)  Wayne Keever (CO)
Wendy Abramson (FL)  Wendy Anderson (WA)
William Vallance (ME)  Yvonne Broach (TX)
Silver *Trainers*

Trainers who have conducted 10+ trainings per program

Linda Smith (TX)

Pamela Solomon (NY)

Mary Herschberger (IN)

Linnea Baker (OR)
Gold Honorees
Gold Teachers & Mentors

Teachers or mentors who have taught 20+ classes.

- Deniece Chi (NY)
- Karen Alvarez (NY)
- Claire Perlman (NY)
- Fran Kirks (CO)
- Gloria Strother (FL)
- Janet Hodges (MA)
- Mark Halebsky (CO)
- Maryrose Peters (IL)
- Sandra K. Stamates (NV)
- Sandy Mays (WA)
- Cheryl Aronowitz (CA)
- Jonna Terhune (NY)
- Joseph Aiken (NY)
- Loekie Windig (NY)
- Lori Jo Baach (FL)
- Peter Davey (FL)
- Diana Guido (CA)
- Greg Osborn (CA)
Gold Presenters

Presenters who have presented 60+ presentations.

Andres Flores (CA)
Arnold Davis (IL)
Arthur Jackson (AZ)
Barbara Lee Varney (AZ)
Brian Rootberg (IL)
Bruce Powers (WI)
Charles Taylor (SD)
Cheryl Aronowitz (CA)
Chris Casey (WI)
Dawn Davis (IN)
Donna Chaney (CO)
Gina Boyer (AZ)
Gretchen Hawkins (WA)
Henry Konopka (CA)
Holly Eustice (IN)
Jami Lifka (WA)

Jason Hopcus (CO)
Jeff Zinn (CO)
Linda Logan (IL)
Lois Knoke (SD)
Loran Harris (SD)
Nate Cannon (MN)
Penny Hall (SD)
Ray Lay (IN)
Rebecca Duke (AZ)
Robin Stepto (CA)
RoseAnn Peterson Olson (SD)
Sheila Benintendi (CO)
Stephen Murphy (WA)
Steve Colton (IL)
Timothy Flaskamp (SD)
Anne Odgers (CA)  
Arnold Davis (IL)  
Belinda Criddell (DE)  
Bill Perun (NY)  
Caren Noonan (PA)  
Carol Villa (CO)  
Connie Boor Woolcock (CA)  
David Hamilton (PA)  
David Miller (IL)  
Donna Giordano (PA)  
Donna Wattenbarger (IL)  
Donna Zmijewski (PA)  
Dori Monnett (FL)  
Eunice Eckberg (NY)  
Eva Mc Crossin (WI)  
Jack Goldstein (NY)  
Jackie McKay (WI)  
Janice Magill (IN)  
Jay Borgman (CO)  
Jeanie MacDonald (WA)  
Joe Petrovich (CO)  
Kip Lauritzen (TX)  
Leah Thedford (TX)  
Leslie Nemeth (IN)  
Linda Logan (IL)  
Linda Nesbeth (CO)  
Linda Smith (TX)  
Lisa Moore (WA)  
Loran Harris (SD)  
Maureen Edstrom (MN)  
Nancy Sweiger (MN)  
Nicolas Ramke (CO)  
Penny Hall (SD)  
Rose Alberghini (PA)  
Stanley Towers, Jr. (DE)
Gold Facilitators
Facilitators who have led a group for 5+ years.

Andrea Raphael-Paskey (NY)  
Audra Anderson (NH)  
Audrey Sakamoto (CA)  
Barbara Publicover (NH)  
Betty Krug (DE)  
Betty MacIntyre (MA)  
Bob Longgrear (CO)  
Bonnie Lutzi (MN)  
Bonnie McGee (IL)  
Brooks South (NH)  
Carlos Javier Chavez (Mexico)  
Carol Lemelin (NH)  
Dale Fidler (TX)  
Debra Moritz (PA)  
Diane Cyr (NH)  
Dinah Aldrich (WA)  
Donna Stamper (NH)  
Donna Yancey (IN)  
Doris Bange (PA)  
Elaine South (NH)  
Ellen Dionisio (PA)  

Emma Glenn (TX)  
Esther Fidler (TX)  
Frank Shipp (TX)  
Ivy Alberts (OH)  
Ivy Pompei (MA)  
Jackie Ellis (NH)  
Janet Hodges (MA)  
Jennifer Gorzo (PA)  
Jill Shute (DE)  
Jim Vodraska (IN)  
Joan Abrams (TX)  
Joan Elizabeth (ME)  
Joy Bergmann (TX)  
Judy Watt (NY)  
Kathleen Mickel (IN)  
Kathy Gorg (TX)  
Kathy Schacht (IL)  
Laura Jesseph (IN)  
Linda Murphy (FL)  
Lynda McCumber  
Lynne Plewes (PA)  

Maria Guadalupe Mejia (Mexico)  
Martha Meyer (TX)  
Marti Wall (WA)  
Mary Ann Hutchison (IL)  
Mary Evans (NY)  
Mary Herschberger (IN)  
Mike Kempf (IN)  
Norma Smith (NH)  
Normand Houle (NH)  
Pam Burns (NH)  
Pamela Andrews (MA)  
Patricia Rudloff (IL)  
Patricia Whitney (NH)  
Patricia Williams (PA)  
Rochelle Aidenbaum (PA)  
Rosalie Wolfe (CO)  
Rose Alberghini (PA)  
Sandy Klungness (WA)  
Scott Smith (NH)  

Sharon Stout (NH)  
Sharon Vodraska (IN)  
Shiori Sakamoto (CA)  
Simon Shute (DE)  
Spiller Milton (LA)  
Star Roberts (IL)  
Sue Brunhammer (DE)  
Susan Blum (PA)  
Susan Clandon (MN)  
Susan Kirkpatrick (PA)  
Suzanne Thing (NY)  
Virginia Peterson (WA)  
William Kirk (PA)  
Yvette Partipilo (IL)
Gold Trainers

Trainers who have conducted 20+ trainings per program.

- Eva McCrossin (WI)
- Jackie McKay (WI)
- Joy Bergmann (TX)
- Christopher Sandy (PA)
- Patricia Kohut (OH)
- Cheri Bishop (CO)
- Margie Walsh (CO)
Inspiration Award
The NAMI Inspiration Award

In recognition of inspirational and exceptional efforts to further NAMI’s mission

- 2011 – Joyce Burland
- 2012 – Norma Bangs, TX
- 2013 – Deanna Ross, CA
- 2014 – Ellie Hoptman Moran – VA
- 2015 – Cheryl DeHaven – VA
The Inspiration for this Award

- Joined NAMI Vermont as a board member, 1989
- Served as NAMI Vermont President, 1992-1996
- Served as president of the NAMI State Presidents Council, 1993-1994
- Revised *Journey of Hope* as the *NAMI Family-to-Family Education Course*, 1994
- Wrote and launched the *NAMI Provider Education Course*, 1995
- Hired by NAMI to create and lead the *NAMI Education, Training & Peer Support Center*, 1999
- Designed the model and wrote the *NAMI Family Support Group* manual, 2000
- Collaborated with Lisa Dixon, M.D. on a 10-year research project to establish an Evidence Base designation for *NAMI Family-to-Family*, 2001-2011
- Supervised the development and launch of *NAMI Peer-to-Peer*, 2005
- Wrote and launched *NAMI Parents & Teachers as Allies*, 2006
- Collaborated on the development and launch of *NAMI Basics*, 2007
- Revised the *NAMI Family Support Group* manual for application to individuals and supervised the 3-year launch of *NAMI Connection Recovery Support Group*, 2007
- Received the NAMI Distinguished Service Award and the NAMI Inspiration Award, 2011
What was your vision for NAMI Family-to-Family?
“NAMI programs change lives, while we wait on the world to change.”

Dr. Joyce Burland, 2016
The 2016 Joyce Burland Inspiration Award is presented to Angelina Hudson-Brown
NAMI Greater Houston, TX
My Inspiration

Then
My Inspiration

Now
Your Inspiration!

NAMI Affiliates in the U.S.
Questions for Angelina
Thanks for Coming