Agenda

- Welcome
- Read
 Group Guidelines and
 Principles of Support
- Check In

(1-2 minute limit. Participation is encouraged, but completely voluntary.)

- Group Discussion
- Closing





Group Guidelines

- 1. Start and stop on time
- 2. Time limit for Check In
- 3. Absolute confidentiality
- 4. Be respectful
- Be mindful of others; no interrupting or monopolizing
- 6. Keep the conversation in the present
- 7. Empathize with each other's situation





Principles of Support

- 1. We will see the person first, not the illness.
- We recognize that mental illnesses are medical illnesses that may have environmental triggers.
- 3. We understand that mental illnesses can be traumatic events.
- 4. We aim for better coping skills.
- 5. We find strength in sharing experiences.
- 6. We reject stigma and do not tolerate discrimination.
- We won't judge anyone's pain as less than our own.
- 8. We forgive ourselves and reject guilt.
- 9. We embrace humor as healthy.
- 10. We accept we cannot solve all problems.
- 11. We expect a future that is ours to shape.
- 12. We will never give up hope.



Emotional Stages of Recovery

NAMI is here for you at every stage.

I. Dealing with Catastrophic Events

Crisis/Chaos/Shock Denial; "Normalizing" Despair; Detachment

Needs

Support
Comfort
Empathy for current
situation
Help finding resources
Crisis management
Reassurance
Empathy for pain
Permission to be numb
Hope

II. Learning to Cope

Anger/Guilt/Resentment Recognition Grief

Needs

To permit and vent feelings
Education
Self-care
Networking
Skill training
To let go
To learn the system
Hope

III. Moving into Advocacy

Understanding Acceptance Advocacy/Action

Needs

To restore balance in life
Responsiveness from the
system
To find meaning
A sense of empowerment
Activism
Hope



Cues Chart

When You Hear:

- Someone is taking too long for Check In
- A "downer' meeting needs to be closed on a positive note
- People talk for too long
- People can't stay in the present
- People are disrespectful or not empathetic
- A personal issue is a universal one
- Someone faces "illness" issues over which they have little control
- Someone/Group is negative or hopeless
- Someone expresses intense feelings (emotional stages reactions of feeling overwhelmed, anger, grief)
- Someone breaks down
- Someone relates a <u>traumatic</u> event (violence, commitment, arrest, restraint, traumatic loss)
- A basic issue or question can be clarified by the group
- People start "wallowizing"
- A discouraged person needs new options to solve a long-standing problem
- A person with a complicated problem needs to clarify the priority problem

The Structure You Can Use:

Agenda

- 1-2 minute time limit for Check In
- Closing

Group Guidelines

- Be respectful (of others' time)
- Keep it in the here and now
- Empathize with each other's situation

Principles of Support

- A universal issue can be connected to a universal goal
- Get everyone talking about their reflections on these principles
- A principle can present something we <u>can</u> all strive for

Emotional Stages Chart

- Acknowledge that strong emotions fall within the stages
- "Normalize" the emotion

Handling Tough Topics

 A step by step way to address traumatic events and close the discussion on the trauma on a positive note

Tapping Group Wisdom

- Provide basic information or helpfl and constructive ideas to group member
- Share coping suggestions
- Stop negatives from snowballing

Problem Solving

- Moves group members away from what doesn't work by offering new/different options to approach their problem
- Helps identify specifics of a problem



Strategies "AID US"

Affirm (Validate)

Inquire (Ask)

Direct (Just do it)

Understand (Compassion)

Support (Join)