



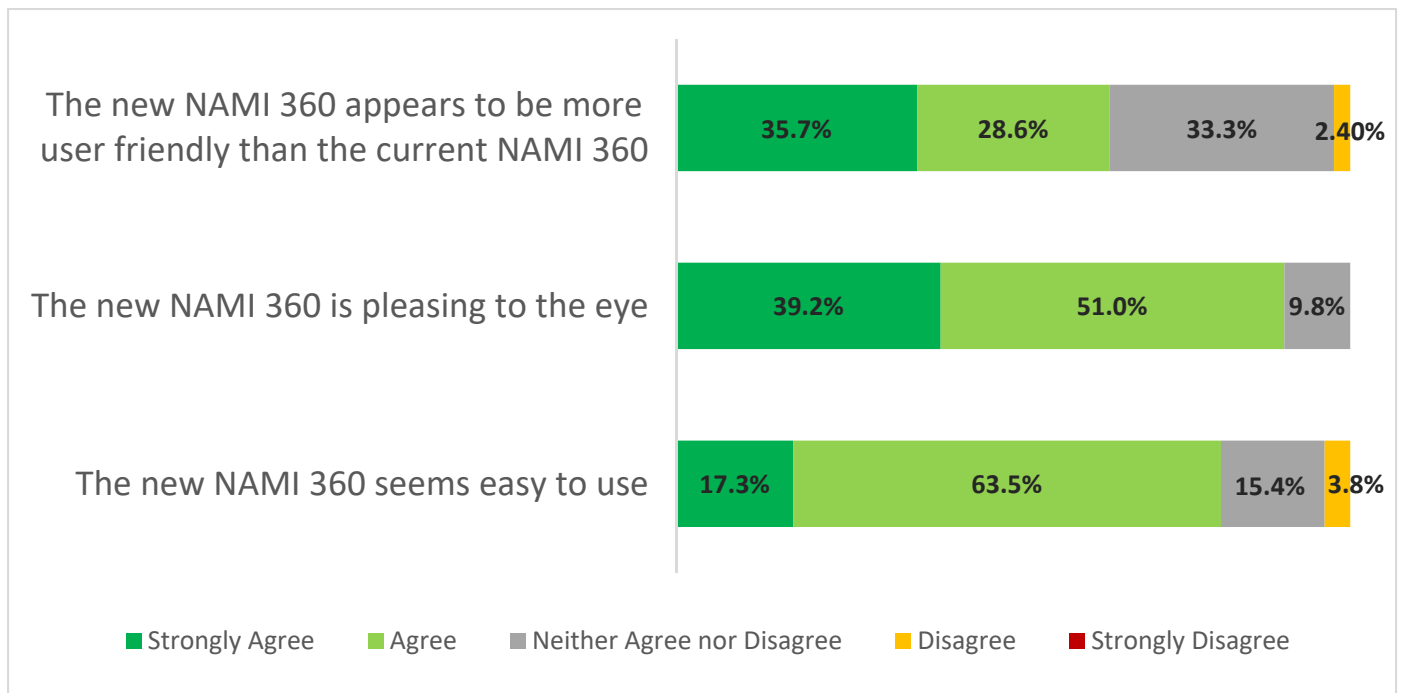
Round 1 Testing Results

The first round of testing of NAMI 360 *Powered by Salesforce* included **54 participants** from NAMI State Organizations (23) and NAMI Affiliates (31) across the country, from a variety of positions such as administrators, board members, executive directors, membership managers and program managers.

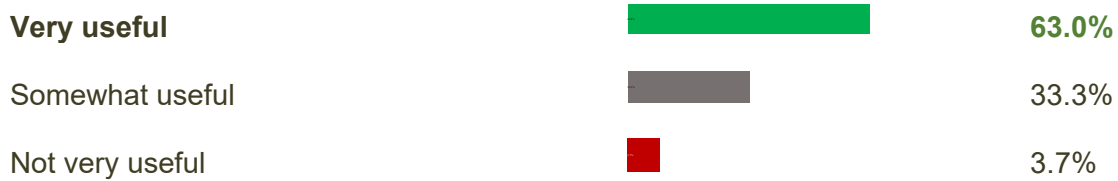
A key factor in the results is the new NAMI 360 is designed to be **intuitive and easy-to-use**, so participants received **no training** prior to testing.

Here is the overview of responses from our first round of testing:

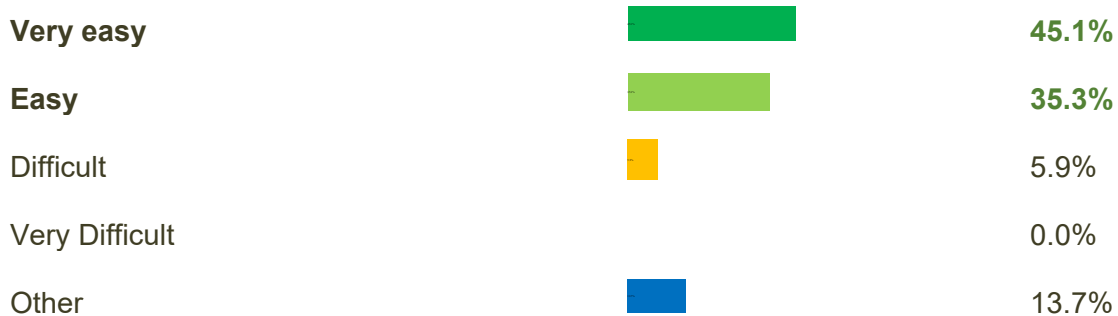
Based on your **initial impressions** of the new NAMI 360, please indicate how strongly you agree or disagree with the following statements:



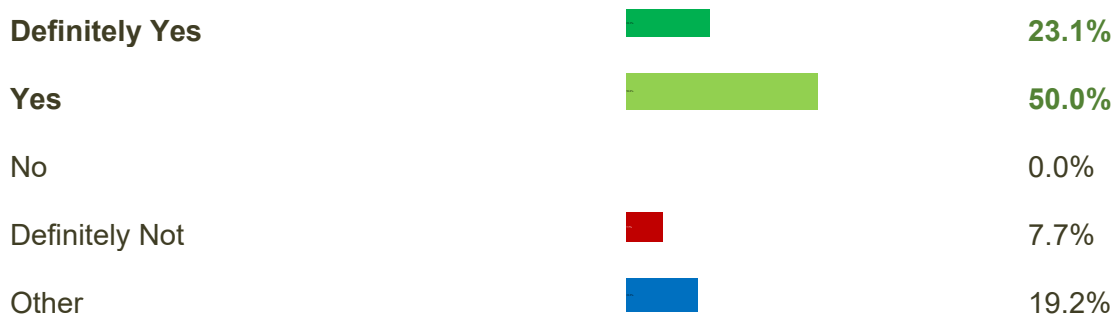
The content on the new NAMI 360 homepage is:



Adding a new contact record to the new NAMI 360 was:



Did you feel the language of the labels, menu items, etc. used throughout the site were **easy to understand**?



After testing, how would you rate the **ease of use** of the new NAMI 360?

