

Ask-the-Expert FAQs

Thanks for your interest in the NAMI Ask the Expert webinar series. Below you will find answers to frequently asked questions. Feel free to reach out to asktheexpert@nami.org if your question is not answered here.

Will the webinar be recorded?

Yes, all Ask the Expert webinars are recorded and uploaded to nami.org/asktheexpert within a week following the webinar.

Additionally, those who register in advance, whether or not they attend, will receive an automated email from asktheexpert@nami.org within a week following the webinar with a link to the recording, a PDF of the presentation slides, a certificate of participation, and additional resources shared.

Will attendees get a copy of the slides?

Yes, all who register in advance will receive an automated email from asktheexpert@nami.org within a week following the webinar with a PDF of the presentation slides, along with a link to the recording, a certificate of participation, and additional resources shared.

How do I sign up to receive notifications about upcoming Ask the Expert webinars?

As of right now, there isn't a way to sign up exclusively for Ask the Expert emails, however, if you're interested in receiving NAMI National emails, including information about upcoming webinars, you can sign up at <https://nami.org/About-NAMI/Join-NAMI>.

Additionally, you can find information about all upcoming Ask the Expert webinars at nami.org/asktheexpert.

How can I watch Ask the Expert recordings?

All Ask the Expert recordings can be found at nami.org/asktheexpert and are available to all for viewing (they do not have to be NAMI members).

Will attendees receive a certificate of attendance?

Yes, all who register in advance will receive an automated email from asktheexpert@nami.org within a week following the webinar with a certificate of participation, along with a PDF of the presentation slides, a link to the recording, and additional resources shared.

Do you offer CEUs for attending an Ask the Expert webinar?

Unfortunately, we don't offer CEUs for Ask the Expert webinars, however, some attendees in the past have submitted the webinar description, presentation slides and their certificate (which will be included in a follow up email after this webinar) to their professional organization and have had success getting the webinars approved for continuing education credits.

Do I need to register to view the recording?

No, you do not need to register to view the recording. However, if you decide to register, you'll receive an automated email within a week following the webinar with a link to the recording, a PDF of the presentation slides, a certificate of participation, and additional resources shared. If you don't want to register, you can access the recording at nami.org/asktheexpert or the NAMI YouTube Channel within a week following the webinar.

Are captions available?

Yes, during the live webinar, captions can be enabled by clicking the "CC"/Live Transcript button on your Zoom Control Panel and selecting "Show subtitle" or "View full transcript". Following the webinar, a written transcript will be available at nami.org/asktheexpert underneath the recording.